6 Things to Consider when Evaluating a Managed AWS Solution Provider

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Most businesses and IT leaders can see the potential that the Amazon Web Services (AWS) cloud has to offer in terms of agility, scale, and innovation. But unlocking the potential that AWS has can be accelerated with the right managed AWS provider.

But with thousands of providers out there, how do you evaluate the one that will best meet your needs, or find out who can provide secure, reliable and optimized cloud services? Keep the following tips and advice in mind as you consider your options.

1 How will Managed AWS Services Free Up Your Resources

Properly managed services should save you time and money and free up resources, so you can focus on other business concerns. An experienced managed AWS provider should be able to clearly articulate how their solution will give you these advantages while addressing your IT and business needs. The more time you get back to focus on your applications and customers and less on infrastructure tasks, the more energy you can devote to building better apps to grow your top-line.

2 One Size Does Not Fit All

Your potential service provider should offer different levels of services to match different needs. If you require fully managed AWS support starting with an assessment to migration to running the final cloud environment, then that should be no problem. Or if you only need minimal services to monitor AWS and keep costs in line, then that should also be an option, as well as everything in between. Ask about their offerings and if they have custom options to help you based on your current stage of cloud adoption.

3 Hybrid Solutions Should Be Available

While the AWS cloud platform is flexible and comprehensive, some industry segments do not allow certain types of data on a public cloud or just aren't ready to take the plunge. Your managed AWS solutions provider should be able to provide a hybrid solution to meet regulatory and compliance needs, integrating AWS workloads and a private cloud hosting workloads seamlessly.

Carbon60 is a Select AWS Consulting Partner

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4 Get the Best Performance

Yes, moving to AWS is the first step. But to unleash the true potential of the platform, your managed AWS solution provider must be able to delve deep into your specific workloads and business goals to optimize a solution that gets the best results. And this isn't a set it and forget it type of a relationship. Optimization for performance and cost is a continuous exercise as your business grows and shifts over time.

5 Keep Ahead of the Curve

AWS offers a powerful and evolving set of capabilities that require a managed AWS partner to be committed to investing in its team and upgrading their knowledge base and skills so that they can offer better services to a wide variety of clients. They should take care of your infrastructure foundation while your employees can focus on building your applications. Be on the lookout for any certifications they may have as an AWS partner and case studies or references from their customers.

6 Around the Clock Monitoring and Security Support

Anytime your application is down could mean a loss of business and frustrated customers. Your partner should take this just as seriously as you do. Partner with a managed AWS solution provider that provides around-the-clock, documented support procedures. Also, service and site monitoring, with instant alerts if any trouble arises along with established escalation paths, should be part of the package.

With years of experience and expertise, Carbon60 manages complex workloads for customers on various clouds. With our end-to-end unified experience, we can offer you 24x7x365 white-glove service for your managed AWS cloud solution. Contact us to learn more.

The Carbon60 Advantage

Carbon60's success lies in our commitment to deliver reliable and flexible managed cloud solutions with the highest-level of accountability and service quality.

Managed Cloud Experts

Carbon60 embraces accountability for all five layers of the hosting solution stack to deliver end-to-end hosting managed clouds for business-critical workloads that demand the highest levels of reliability, performance and security.

Secure & Compliant by Design

Carbon60 builds and manages high visibility solutions that must adhere to stringent controls to help mitigate risks that your business faces every day.

End-to-End Service Model

We leverage the optimal mix of cloud models tailored to your requirements from our managed cloud experts to be highly accountable to the success of your applications and ultimately your business.

White-Glove Support

Dedicated support and DevOps techs are available 24x7x365 to ensure your applications and workloads are always available and performant.