

Cloud Migration

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Founded in 2007, dentalcorp is the largest network of dental practices in Canada with more than 600 locations, 10,000 team members and 1.6 million patient visits per year.

Like many other large corporations, dentalcorp is a global organization with a complex IT environment. The company's IT infrastructure is a mix of on-premise and cloud-based systems. The company's IT infrastructure is a mix of on-premise and cloud-based systems. The company's IT infrastructure is a mix of on-premise and cloud-based systems.

After competing with nine other companies during the RFP process, Carbon60 was selected to manage the migration of their global application. Due to the high risk involved with a migration of this nature, dentalcorp chose Carbon60 because of their track record in delivering secure, business-critical applications. One of the main differentiators was Carbon60's white-glove, partnership approach to the project, providing high-level consulting to assist dentalcorp in delivering a scalable, long-term solution.



REQUIREMENTS



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Managed Environment



Measures

SOLUTION

As the project unfolded, dentalcorp's needs evolved beyond the initial requirements, and Carbon60 responded with an agile, cloud solution that could be adjusted on the fly. Carbon60's service delivery matrix offers an end-to-end solution, from application lifecycle management and perimeter security to content distribution through Akamai, as well as the expertise and understanding their customers' business and how to take them to market effectively and efficiently.

White Glove Service – Carbon60 fast-tracked tickets to meet schedule demands.

24-Hour Support – With a 12 to 14-hour time difference, immediate support from Australia wasn't feasible, so Carbon60 offered flexible hours to manage real-time communications.

Real-Time Consulting Services - Allowed dentalcorp to acquire new ownership arrangements.

Fail Over Solution – Carbon60's data centres offer redundancies to ensure key business systems are always up.

RESULTS

Along with improved quality of service, the IT department and development team reached its goal of adoption by 2016. Other benefits included world-class IT expertise and developing a single

Absorb more projects with internal resources

Present a smooth practice onboarding

Enjoy IT flexibility with products and services

Demonstrate confidentiality and data protection

“Carbon60 is engaging, reliable, and honest. Carbon60 doesn't sell you products, they provide solutions. They help you build solutions and understand your immediate, short-term and long-term needs. As more and more IT operations are put into data centres and clouds, having a partner like Carbon60 that has the experience and capabilities in managed cloud is critical. For small IT departments, similar to dentalcorp, the heavy lifting of building out our infrastructure according to our design belongs to the experts at Carbon60. That is something we seriously value.

IT Director at dentalcorp

ABOUT CARBON60

Carbon60 accelerates companies on their cloud journey with our managed hybrid IT services. We provide cloud assessment, migration, 24/7 SOC2 compliant managed operations and security services combined with cloud adoption, app modernization and data insights services to organizations across several industries. Our white-glove service is delivered by our certified experts using multiple clouds including AWS, Azure, Google and our VMware clouds across Canada. Visit www.carbon60.com to learn more.

Contact us to find out more about our solutions and how Carbon60 can help with your cloud journey.